





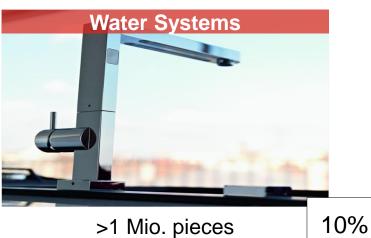


#### BRAND PROMISE OF FRANKE KITCHEN SYSTEMS

«We help our partners enhance their businesses and ease their customers' lives by making work in the kitchen a pleasure.»

# Franke Kitchen Systems Group (1.5 bio CHF Turnover – 7.500 Employees – global presence)









Regional focus

28%

## Franke Commercial Systems Group (CHF 900 Mio. Turnover – 3000 Employees – global presence)









8%



#### BRAND PROMISE OF FRANKE FOODSERVICE SYSTEMS

«We innovate to maximize customer value and deliver the most effective means of succeeding together.»

#### **RESTAURANT DEVELOPMENT**



QSR Kitchens, Coffee Concepts, Kitchen Equipment

- Planning and Construction of Kitchens / Coffees
- Product Developments for specific customers
- Installations

## SPARES & PARTS SMALLWARES



Resupply Articles for Kitchen and Coffee Bar

- Fast and reliable deliveries
- Web-shop and call centers
- · Global purchasing

#### **SUPPORT**



Technical Service & Support

- Technical Support Hotline& warranty management
- Global Service Network
- Individual consulting in all matters regarding service

"Restaurant Life Cycle Care"



#### BRAND PROMISE OF FRANKE WASHROOM SYSTEMS

«We are expert partners, dedicated to creating complete hygiene systems that outshine the rest in functionality, design and durability.»







Public Bathrooms

Mobile Solutions

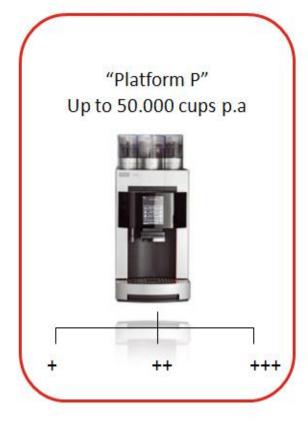
Industrial Washrooms

Heavy Duty Solutions



#### BRAND PROMISE OF FRANKE COFFEE SYSTEMS

«We offer our expertise and passion for coffee and the fine art of coffee-making as the foundation for our customers' service concept and shared success.»





Global Service Network
Barista Trainings
Coffee Competence Consulting



#### BRAND PROMISE OF FRANKE BEVERAGE SYSTEMS

«We are the key supply partner to the global beverage industry and trade, thanks to our innovative offering, delivery performance and environmental contribution.»

### KEGS KEG Service





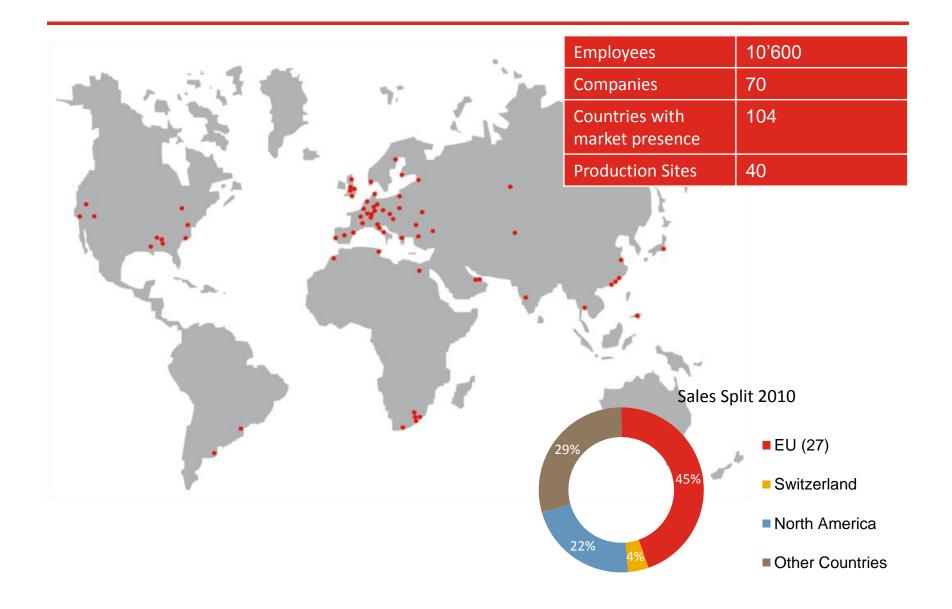












































### **100 YEARS FRANKE**

FROM A METAL MANUFACTURING OPERATION TO ONE OF THE WORLD'S LEADING, RELIABLE PARTNERS FOR INTELLIGENT SYSTEM SOLUTIONS



1911	Hermann Franke founds a metal factory in Rorschach / Switzerland
1939	Walter Franke Takes over the business
1975	Change of ownership: Willi Pieper takes over from Walter Franke
1988	Introduction of the divisional structure
1989	Michael Pieper becomes new owner and CEO
2002	Strategic focus Kitchen Systems (+ Air) / Washroom Systems (+ Water) / Foodservice Systems (+Service) / Coffee Systems (+Service) / Beverage Systems (+Service)
2005	Establishment of Franke Artemis Real Estate and Franke Artemis Industrial Participations
2010	Establishment of Franke Artemis Group Split of activities in Franke Kitchen Systems Group / Franke Commercial Systems Group / Franke Artemis Real Estate Group / Franke Artemis Asset Management Group
2011	Franke celebrates its first hundred years of entrepreneurship

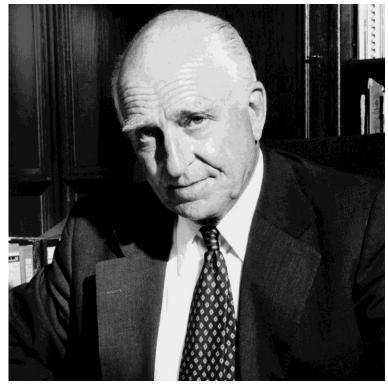
**Hermann Franke**, the founder and industrial pioneer, recognized the potential of stainless steel at an early stage. He started manufacturing welded sinks, and thereby laid the foundation for the industrial development of Franke.

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Walter Franke took over the company after the sudden death of his father in 1939. He expanded the sink production by entering the commercial kitchen sector, and expanded business activities beyond the Swiss border by purchasing some companies in Western Europe or setting them up himself. Walter Franke was one of the fathers of kitchen technology standards still used today.

Willi Pieper acquired the Franke company from his friend Walter Franke in 1975, and developed it further with a systematic approach and a clear strategy. Willi Pieper's goal was to become the Number One worldwide in selected niche markets. With the purchase of the Progressive Corporation in Philadelphia USA, he took the first big step towards becoming a global company.



**Michael Pieper** turned a company with a turnover of CHF 480 million in 1989 into the globally leading provider of intelligent systems for domestic kitchens, professional food service, professional coffee preparation, intelligent systems for the beverage industry and comprehensive washroom solutions, with a turnover of around

CHF 2.5 billion. He realized the potential of Eastern European countries, Asia, South America and Africa at an early stage, and consistently and successfully built the company into today's global Franke Artemis Group.



"100 years of Franke – a successful family-run company that has every right to be proud of what it has achieved. Our employees – then as now – contributed greatly to this success. By identifying and seizing opportunities, by thinking and acting proactively – and by finding the best possible solutions for our customers with passion and enthusiasm.

They have always gone and continue to go the extra mile for this.

We thank all employees for their contribution and extra miles in the last century. Without them Franke would not be where it is today. "

----Mr. Michael Pieper

## FRANKE KITCHEN SYSTEMS

### Franke Kitchen Systems Group at a Glance







25 Franke Kitchen Systems Group © Franke, www.franke.com

### Franke Kitchen Systems Group



Franke Kitchen Systems
Group is the world's leading
provider of intelligent
systems for domestic
kitchens, trusted by more
users in more kitchens
worldwide than any other
manufacturer.

Drawing on our long history of reliability and expertise, we build rewarding and enduring partnerships.

We help our partners enhance their businesses and ease their customers' lives by making work in the kitchen a pleasure.

Franke Kitchen Systems Group © Franke, www.franke.com

# Franke Kitchen Systems Group Global Presence



Facts & Figures

- 46 companies
- Presences at over 33 countries
- · 29 production sites

- 7.500 employees \*
- Net Sales 1,536 million CHF \*

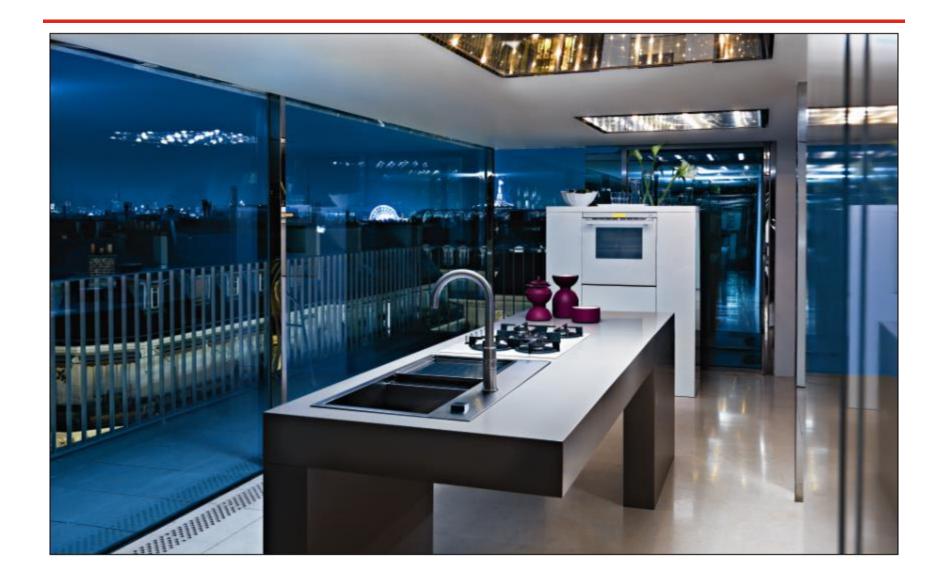
\* FY 2010

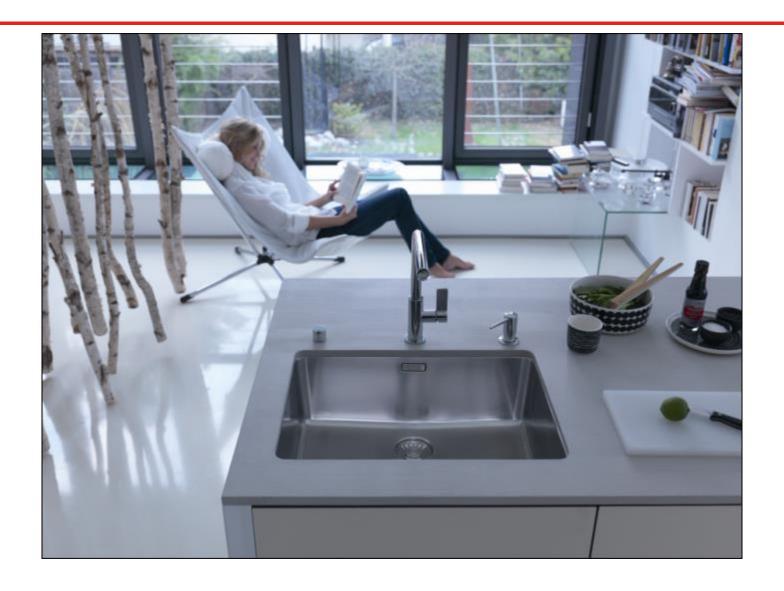
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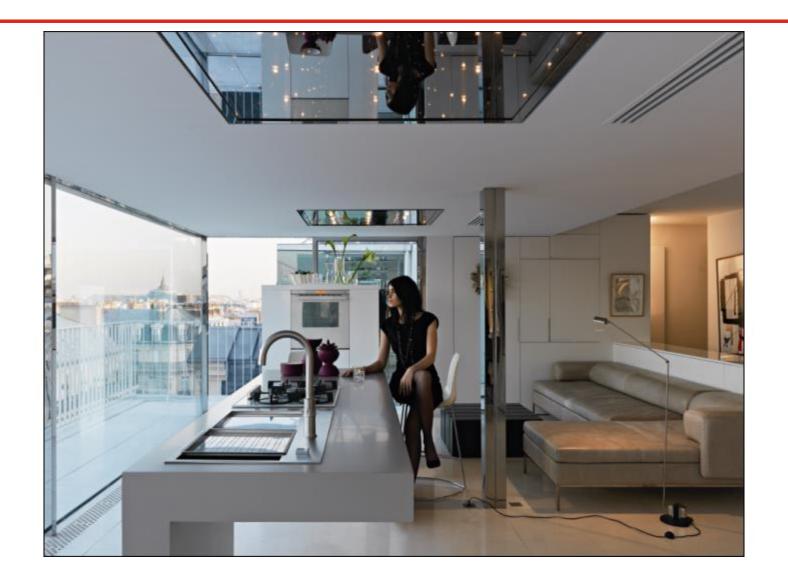
Franke Kitchen Systems Group

## **LIFE STYLE & INSPIRATION**

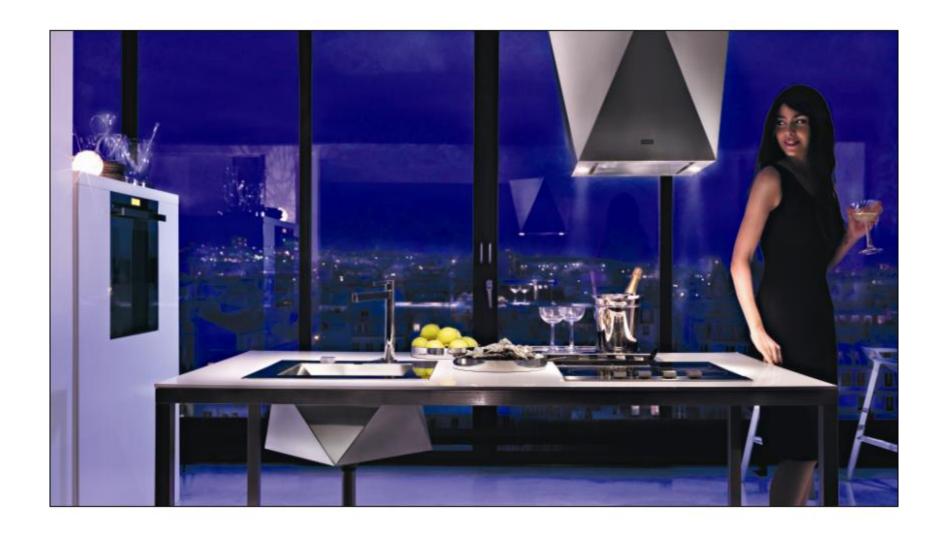


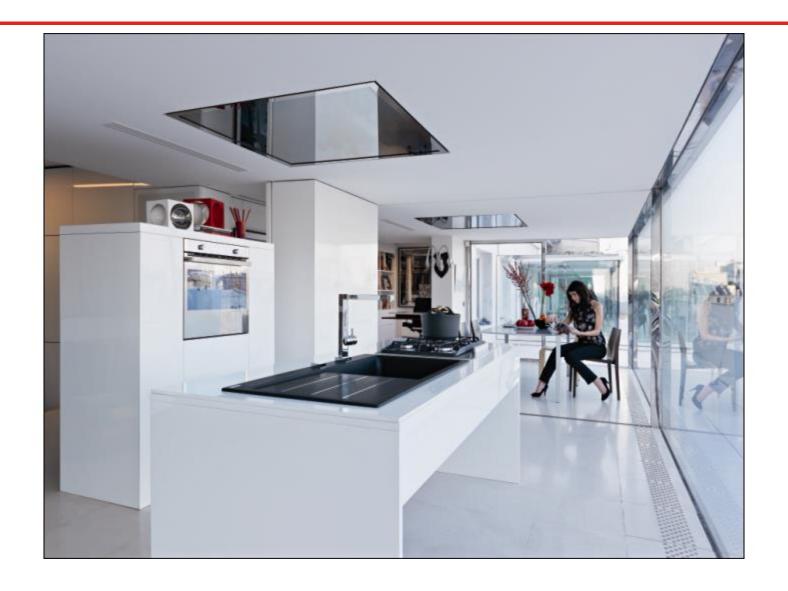


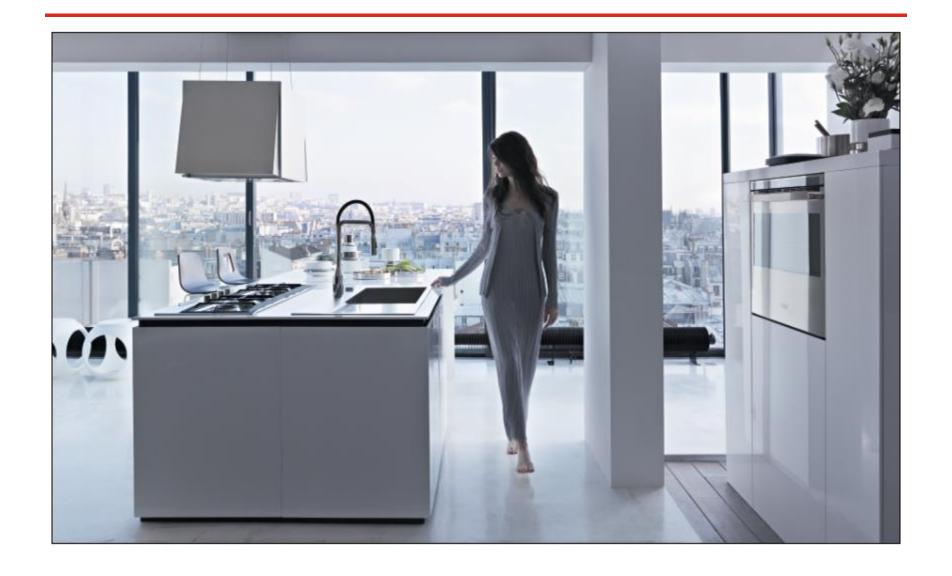












## **FLAGSHIP STORE AND SHOWROOM**











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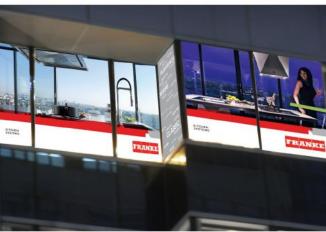




45 BUAP EXPORT SALES © Franke, www.franke.com

## • Franke Hong Kong showroom







## Franke Vietnam showroom





## • Franke Malaysia showroom





## • Franke Singapore showroom







# THANK YOU FOR YOUR ATTENTION

